FAQ’S

Do I need to make an appointment?
Come in to our walk-in hours at the Bay Road office (Monday-Friday 9AM-1PM).

Do I need to live in East Palo Alto?
No, we help residents of San Mateo County, Santa Clara County and beyond.

Can you help me find a place to live?
No, our housing services are limited to legal services that try to keep you in your home and making sure your home is habitable.

¿Se habla español?
¡Claro que sí! La mayoría de nuestros abogados y asistentes son bilingües.

Do you help with family law?
No, but we can provide you with a referral.

Do you help with criminal law?
We do not provide defense for active criminal cases but we can help with post-conviction record clearance.
Our goal is to produce impactful, lasting change that makes our community more inclusive and just.

**Humanitarian Relief for Survivors of Domestic Violence and Other Crimes**
- U and T Visas
- Violence against Women Act (VAWA)

**Representation in Immigration Court**
- Asylum
- Cancellation of Removal

**Immigration Options for Youth and Young Adults**
- Deferred Action for Childhood Arrivals (DACA)
- Special Immigrant Juvenile Status (SIJS)

**Immigrants’ Rights Program**
- We work to advance your rights as an immigrant by providing Know Your Rights presentations, bringing lawsuits to enforce your rights, and advocating for policies that benefit us all.

**Keeping You in Your Home**
- Stop unlawful attempts to get you out of your home
- Fight against unlawful or unjust evictions
- Combat outrageous or illegal rent increases

**Keeping Your Home Safe and Healthy**
- Help make sure your home has heat and water, is safe and secure, and is free of pests, mold, and other problems
- Stop harassment, discrimination, or retaliation by your landlord
- Enforce your right to reasonable accommodation

**Protecting Your Rights as a Worker**
- Help you with violations of minimum wage, overtime, and sick leave laws
- Defend you against discrimination, harassment, retaliation, and immigration threats at work

**Clearing Your Record**
- Help you clear criminal records that prevent you from getting a job or pursuing other opportunities

**Protecting Your Rights as a Consumer**
- Protect you from fraud, deceptive debt collection practices, and unfair credit reporting

Our goal is to maximize your earning potential and increase access to opportunities for you and your family by:

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